## **CLAIMS**

What is claimed is:

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1. A method for organizing and presenting information from a client account database, and for preparing briefing packages for sales account executives, said database storing a plurality of client records each containing data or links to data relating to a different customer, said method comprising the steps of:

showing a first set of information for a selected client account on a main screen view on a user display; and

providing user-selectable expandable subforms and hyperlinks to additional information for said selected client account.

- 2. The method as set forth in Claim 1 wherein said step of showing a first set of information comprises showing an physical address for a selected client account.
- 3. The method as set forth in Claim 1 wherein said step of showing a first set of information comprises showing a stock trading symbol for a selected client account.
  - 4. The method as set forth in Claim 1 wherein said step of showing a first set of information comprises showing a home page web address for a selected client account.
- The method as set forth in Claim 1 wherein said step of providing user-selectable hyperlinks comprises providing at least one hyperlink to a word processor document.

- 6. The method as set forth in Claim 1 wherein said step of providing user-selectable hyperlinks comprises providing at least one hyperlink to a web page.
- 7. The method as set forth in Claim 1 wherein said step of providing
   5 user-selectable hyperlinks comprises providing at least one hyperlink to a computer-readable presentation file.
  - 8. The method as set forth in Claim 1 wherein said step of providing user-selectable hyperlinks comprises providing at least one hyperlink to an action item list.
- 10 9. The method as set forth in Claim 1 wherein said step of providing user-selectable hyperlinks comprises providing at least one hyperlink to a biographical account of an employee for a selected client account.
- 10. A computer process comprising a computer program embodied in a computer-readable medium for organizing and presenting information from a client account database, and for preparing briefing packages for sales account executives, said database storing a plurality of client records each containing data or links to data relating to a different customer, said computer program being performed on or with aid of a computer and including:

(a) first code means for causing the computer to show a first set of

information for a selected client account on a main screen view on a user display; and

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- (b) second code means for causing the computer to provide user-selectable hyperlinks and expandable subforms to additional information for said selected client account.
- The computer process as set forth in Claim 10 wherein said second code
   means which provides user-selectable hyperlinks comprises code means for causing the computer to show word processor files.
  - 12. The computer process as set forth in Claim 10 wherein said second code means which provides user-selectable hyperlinks comprises code means for causing the computer to show computer-readable presentation files.
- 10 13. The computer process as set forth in Claim 10 wherein said second code means which provides user-selectable hyperlinks comprises code means for causing the computer to show Rich Text Format information.
  - 14. The computer process as set forth in Claim 10 wherein said second code means which provides user-selectable hyperlinks comprises code means for causing the computer to display biographical information concerning at least one employee of a selected client company.
  - 15. The computer process as set forth in Claim 10 wherein said second code means which provides user-selectable hyperlinks comprises code means for causing the computer to display a stock quote for a selected client company.
- 20 16. The computer process as set forth in Claim 10 wherein said second code means which provides user-selectable hyperlinks comprises code means for

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causing the computer to display a web home page for a selected client company.

17. A system for organizing and presenting information from a client account database, and for preparing briefing packages for sales account executives, said system comprising:

a storage device for storing a plurality of client records, said client records each containing data or links to data relating to a different customer,

a first program code means executable by a database server computer for showing a first set of information for a selected client account on a main screen view on a user display; and

a second code means executable by a database server computer for providing user-selectable expandable subforms and hyperlinks to additional information for said selected client account.

- 18. The system as set forth in Claim 17 wherein said second code means comprises code means for causing the computer to show word processor files.
- 19. The system as set forth in Claim 17 wherein said second code means comprises code means for causing the computer to show computer-readable presentation files.
- The system as set forth in Claim 17 wherein said second code means
   comprises code means for causing the computer to show Rich Text Format information.

- 21. The system as set forth in Claim 17 wherein said second code means comprises code means for causing the computer to show biographical information concerning at least one employee of a selected client company.
- 22. The system as set forth in Claim 17 further comprising a remote access
  communications interface for providing access to said database via a computer network, and for showing said first set of information for a selected client account on a remote computer display.
- 23. The system as set forth in Claim 17 further comprising a remote access communications interface for providing access to said database via a computer network, and for providing user-selectable hyperlinks to additional information for said selected client account on a remote computer display.